



## 2011 Booking Policy and Conditions

- MEMBER bookings commence on the 1<sup>st</sup> March. No bookings will be taken before this date.
- All bookings will be made on a "*first in, first paid*" basis, starting from 1<sup>st</sup> March.
- All bookings must be made on the booking form provided by the club.
- MEMBERS and their immediate dependants have a priority booking period of one month from 1<sup>st</sup> March.
- GUEST bookings, with MEMBER bookings, commence on the 1<sup>st</sup> April.
- GUEST bookings, with no MEMBER bookings, commence on the 1<sup>st</sup> May.
- MEMBERS are responsible for their GUEST bookings and behaviour in the Lodge.
- UNFINANCIAL MEMBERS, who book, will be charged at GUEST rates.
- Bookings by phone can be made only through the Booking Officer (**not the Managers**) on **Wednesday and Sundays between 7.30 pm to 9.30 pm**.
- All bookings are tentative until the Booking Officer receives full payment (online payment or by cheque made payable to **Munionsg Ski Club Co-op Ltd.**) and a completed booking form. Members and guests are given 7 days to confirm any phone booking.
- Only enquiries concerning bookings can be made by email (**bookings@munionsg.com.au**).
- The accommodation rates and booking forms are posted on the club's website (**Munionsg.com.au**). You can download, print, complete and send in the completed booking forms to the Booking Officer. You will be sent a receipt confirming your booking.
- All MEMBERS and GUESTS must present their receipt to the Managers and sign the register book upon arrival.
- Room allocations are posted at the Lodge.
- MEMBERS may transfer their bookings to their immediate family provided the Booking Officer is advised. The transfer of bookings may only be made with the approval of the Booking Officer.
- MEMBERS may not transfer a booking to a GUEST.

### CANCELLATIONS

- All cancellation enquiries must be directed to the Booking Officer.
- 80% refund is provided if cancelled more than 4 weeks prior to booking.
- No refund if cancelled less than 4 weeks prior to booking.
- Special cancellation rules may apply, if booking is reallocated.
- THE BOOKING OFFICER'S DECISION IS FINAL.

### BOOKING OFFICER'S CONTACT DETAILS

Mr Bernie Ignatius  
538 Mowbray Road West  
Lane Cove NSW 2066  
02 9427 2699 bookings@munionsg.com.au